

**Annexure- B****Complaint Data to be displayed by RAs****Data for the month ending – Feb 2025**

| <b>Sr.<br/>No<br/>.</b> | <b>Received<br/>from</b>      | <b>Pending<br/>at the end<br/>of last<br/>month</b> | <b>Received</b> | <b>Resolved</b> | <b>Total<br/>Pending#</b> | <b>Pending<br/>complaints<br/>&gt; 3months</b> | <b>Average<br/>Resolution<br/>time^<br/>(in days)</b> |
|-------------------------|-------------------------------|-----------------------------------------------------|-----------------|-----------------|---------------------------|------------------------------------------------|-------------------------------------------------------|
| 1                       | Directly<br>from<br>Investors | Nil                                                 | Nil             | Nil             | Nil                       | Nil                                            | N. A                                                  |
| 2                       | SEBI<br>(SCORE<br>S)          | Nil                                                 | Nil             | Nil             | Nil                       | Nil                                            | N. A                                                  |
| 3                       | Other<br>Sources<br>(if any)  | Nil                                                 | Nil             | Nil             | Nil                       | Nil                                            | N. A                                                  |
|                         | <b>Grand<br/>Total</b>        | Nil                                                 | Nil             | Nil             | Nil                       | Nil                                            | N. A                                                  |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

| <b>Sr.<br/>No.</b> | <b>Month</b>       | <b>Carried forward from<br/>previous month</b> | <b>Received</b> | <b>Resolved*</b> | <b>Pending#</b> |
|--------------------|--------------------|------------------------------------------------|-----------------|------------------|-----------------|
| 1.                 | April-2024         | Nil                                            | Nil             | Nil              | Nil             |
| 2.                 | May-2024           | Nil                                            | Nil             | Nil              | Nil             |
| 3.                 | June-2024          | Nil                                            | Nil             | Nil              | Nil             |
| 4.                 | July-2024          | Nil                                            | Nil             | Nil              | Nil             |
| 5..                | August-2024        | Nil                                            | Nil             | Nil              | Nil             |
| 6.                 | September-2024     | Nil                                            | Nil             | Nil              | Nil             |
| 7.                 | October-2024       | Nil                                            | Nil             | Nil              | Nil             |
| 8.                 | November-2024      | Nil                                            | Nil             | Nil              | Nil             |
| 9.                 | December-2024      | Nil                                            | Nil             | Nil              | Nil             |
| 10.                | January-2025       | Nil                                            | Nil             | Nil              | Nil             |
| 11.                | February-2025      | Nil                                            | Nil             | Nil              | Nil             |
|                    | <b>Grand Total</b> | <b>Nil</b>                                     | <b>Nil</b>      | <b>Nil</b>       | <b>Nil</b>      |

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

| <b>SN</b> | <b>Year</b>            | <b>Carried forward from<br/>previous year</b> | <b>Received</b> | <b>Resolved*</b> | <b>Pending#</b> |
|-----------|------------------------|-----------------------------------------------|-----------------|------------------|-----------------|
| 1.        | 2024-25                | Nil                                           | Nil             | Nil              | N. A            |
|           | <b>Grand<br/>Total</b> | Nil                                           | Nil             | Nil              | N. A            |

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.