



VOLUNTARY BLOCKING / FREEZING OF ACCOUNT POLICY

Reference:

- **SEBI** Circular No. SEBI/HO/MIRSD/POD-1/P/CIR/2024/4 dated January 12, 2024
- **BSE** Notice No. 20240408-12 dated April 08, 2024
- **NSE** Circular No. NSE/INSP/60277 dated January 16, 2024

Jamnadas Morarjee Securities Ltd (JMSL), a trading member not providing any internet-based or mobile-based trading access to clients, follows a fully offline "Call and Trade" model.

Despite the absence of online access, clients may voluntarily request a freeze/block on trading activities on their account due to security concerns, suspicious activity, or any personal reason.

PROCESS FOR CLIENT-INITIATED FREEZE/BLOCK:

Clients may place a request by writing to ****jm@jmsl.in**** from their ***registered email ID***. The subject line of the email should read: *****"Voluntary Blocking/Freezing of Account Request"*****.

The email should include:

1. Client's full name
2. Client code or account number
3. Reason for freeze/block (optional)
4. Duration, if temporary
5. Statement confirming the request is voluntary

TIMELINES:

- If the request is received during market hours (9:00 AM to 3:30 PM), the block will be actioned within 15 minutes of validation.
- If received outside market hours, it will be processed before the start of the next trading session.

CONFIRMATION AND FOLLOW-UP:

- JMSL will send an acknowledgment and confirmation to the client's registered email ID and mobile number.
- If applicable, open positions will be communicated along with contract expiry and risk notes.

UNFREEZING:

- Clients must email ****jm@jmsl.in**** again from their registered email ID requesting reactivation. This will be subject to due diligence and verification.

COMMUNICATION:

- This policy will form part of the welcome/account opening kit from July 01, 2024.
- For existing clients, this policy will be sent via email or physical delivery by July 01, 2024.

NOTE:

This blocking is voluntary and does not mark the client's Unique Client Code (UCC) as inactive at the exchange.

